DIVISION OF HEALTH CARE FINANCING AND POLICY CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM

BEHAVIORAL HEALTH TECHNICAL ASSISTANCE Agenda – Wednesday, March 9, 2016 10:00 - 11:00 a.m.

Facilitator: Hilary Jones RN-BC, Behavioral Health Care Coordinator III

Webinar Address: https://dhcfp.nv.gov/BehavioralHealth/BH Calls.htm

Call in number: 1-888-363-4735 Access Code 1846315

1. Purpose of BH Monthly Calls

- a. House Keeping to MUTE Calls *6
 - Questions and comments may be submitted to <u>BehavioralHealth@dhcfp.nv.gov</u> anytime prior to the webinar or after for additional questions.
 - ii. The webinar meeting format offers providers an opportunity to ask questions via "chat room" and receive answers in real time.
- b. Introductions DHCFP, SURS, HPES

2. DHCFP - Updates

- a. Town Hall Listening Sessions –<u>Town Hall Meetings Managed Care</u>

 Expansion (time and location located on link above)
- b. Upcoming Policy Revision: <u>Chapter 400 Proposed Changes Mental</u> Health and Alcohol and Substance Abuse Services

3. DHCFP - Surveillance Utilization Review Section (SURS) - Updates

a. Case Management/T1016 Updates <u>Medicaid Service Manual Chapter</u> <u>2500 - Case Management</u>

4. HPES – Updates

- a. Quick Reminder: Re-validation process <u>HPES Announcement 1073</u> Ismael Lopez Ferratt
- BH Provider Question: Is HPES currently accepting electronic signatures? - Ismael Lopez Ferratt
- c. Submission of documentation to HPES REQUEST TYPE:
 - Initial Prior Authorization Start date of services.
 - Concurrent Authorization, Unscheduled Revision
 - Reconsideration, Retrospective Authorization Date of eligibility Decision: – Joann Katt HPES FA-11 Form